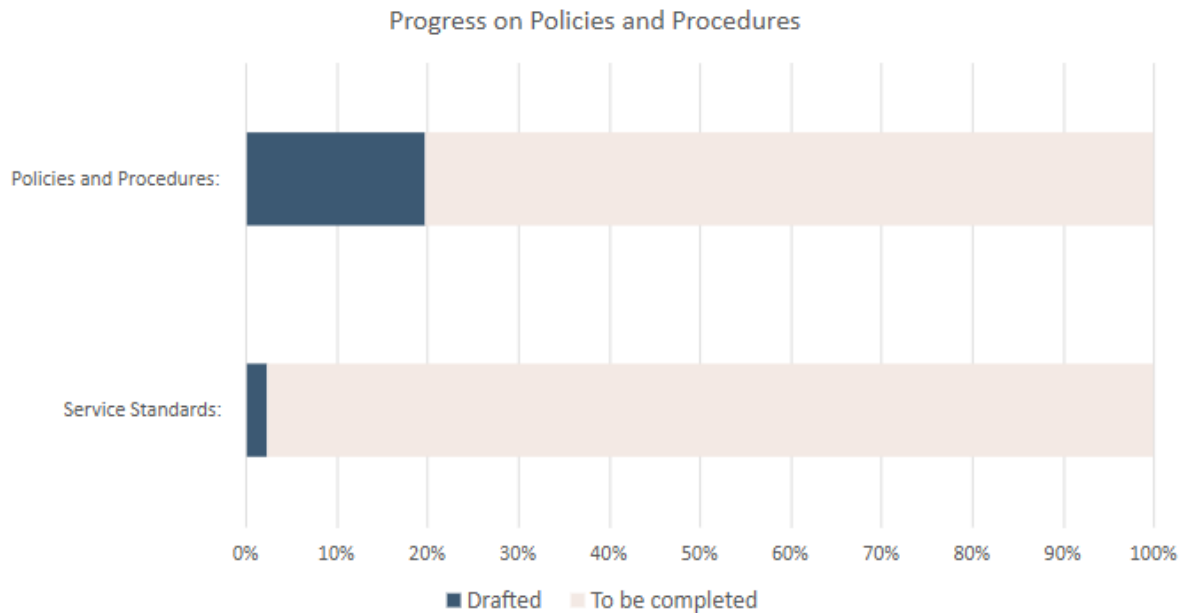


Policies and Procedures Updates

Policies and Procedures Update



Service Standards Updates

- To be implemented on 10/1/2027 when the new area plan cycle takes effect
- Anticipated simplification of some program names
- Some services that are not being utilized by AAAs may be discontinued
- The National Family Caregiver Support Programs Guidance will be absorbed into new service standards for programs like Support Groups, Individual Counseling, Caregiver Training and Other Respite
- Care Coordination, Service Coordination Level 2 and Service Coordination Level 1 will be combined into one single standard with differentiation between program requirements where necessary

Services Standards On the Drafting Table:

- Chore
- CRIA
- Options Counseling
- Legal Assistance
- Adult Day Center

Current Focus: Standardizing organization across all standards, condensing background check and program income sections, instead inserting language to refer to those policies. Clarifying content around service delivery, administration and quality assurance.